



Belfast
City Council

Consultation on Council decision to erect bilingual / multilingual external naming and internal directional signage in Andersonstown, Lisnasharragh, Olympia and Templemore Leisure Centres

Accessibility

The relevant documents are available, on request, in alternative formats - Braille, audio, large print, easy read. The council will also consider requests to produce it in other languages. If you require the Action Plan or consultation document in these or other formats please contact us:

Equality & Diversity Unit
Belfast City Council
City Hall
Belfast
BT1 5GS

Telephone: (028) 9027 0511

Freephone: 0800 0855 412

Sign video: <http://www.belfastcity.gov.uk/contact/ContactUs.aspx>

Email: equality@belfastcity.gov.uk

Overview

Belfast aims to be a welcoming and inclusive city for all. To help achieve this aim and to meet other best practice guidance and legal requirements, we want to develop and implement the workstreams associated with the Language Strategy (2018-2023).

In the Language Strategy 2018-2023, Belfast City Council's approach to service delivery in order to accommodate linguistic diversity is laid out.

The accompanying policies and workstreams include:

- a commitment to adopt the use of Irish and Ulster Scots in signs, and in particular where, 'it will be seen primarily by users of Irish / Ulster-Scots';
- meeting the language and communication needs of disabled people to ensure good practice is observed;
- meeting the needs of new communities' languages to take into account the increasing ethnic diversity of the city as well as the specific communication needs within our new communities.

Why We Are Consulting

We want Belfast to be a welcoming and inclusive city and promoting different languages is part of that aspiration.

Following a Special Council meeting on Friday 11 October 2019, Council agreed to the installation of multilingual welcome signs in all our leisure centres with immediate effect and to carry out a public consultation regarding bilingual / multilingual signage in four leisure centres. This includes external naming and internal way finding signage.

The Council is consulting on the proposals, which have been drawn up in line with its Language Strategy, regarding external naming and internal directional signage at the four citywide leisure centres which are being delivered as part of the Council's £105m Leisure Transformation Programme: Andersonstown, Lisnasharragh, Olympia and Templemore. It is also proposed that internal directional signage should include pictorial signage to enhance accessibility, for example, to our new communities and disabled people. The Council is mindful of the location and history of each centre, along with the needs of new communities and disabled people.

Each of these centres has been designed to provide state-of-the-art, specialised facilities for the benefit of users across the city and beyond. Each centre will focus on a particular leisure / sport domain.

There are different ways you can get involved in the consultation.

Consultation will include both staff and members of the public. A variety of quantitative and qualitative methods will be employed to ensure widespread and meaningful engagement, including the following:

- Engagement events will be arranged in the local area of the four leisure centres: (Andersonstown, Lisnasharragh, Olympia and Templemore);
- Belfast City Council staff and GLL staff will receive an online survey and have the opportunity for face-to-face engagement;
- An online questionnaire survey will be made available to the public, along with hard copies for those who are unable to access the material electronically;
- Engagement with disabled communities including the Council's Disability Advisory Panel;
- Focus Groups engaging with representatives of the Irish Language and Ulster Scots communities;
- Engagement with the Council's Equality Consultative Forum;
- Engagement with the Council's Migrant Forum;
- Engagement with external consultant by arrangement;
- Published on Belfast City Council website and Council social media channels.

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Opens: **1 November 2019**

Closes: **10 January 2020**

Contact:

Equality and Diversity Unit

(028) 9032 0202 Ext 6026

equality@belfastcity.gov.uk

Engagement Events

We are holding information and engagement events to give people an opportunity to learn more about the draft council decision and to provide feedback.

To register for any of the events please email equality@belfastcity.gov.uk or call (028) 9027 0511. The same content will be covered at each event so you do not need to attend more than one.

Public Meetings (this information will be available on Citizen Space)

Centre	Venue	Date	Time
Andersonstown	Falls Leisure Centre 15-17 Falls Road Belfast BT12 4PB	Wednesday 6 November 2019	Staff 2-3pm Public 3-4pm Public 7-8pm
Lisnasharragh (formerly Robinson Centre)	Lisnasharragh Leisure Centre Montgomery Road Castlereagh BT6 9HS	Monday 11 November 2019	Staff 2-3pm Public 3-4pm Public 7-8pm
Olympia	Olympia Leisure Centre Boucher Road Belfast BT12 6HR	Monday 18 November 2019	Staff 2-3pm Public 3-4pm Public 7-8pm
Templemore	East Belfast Network Centre 55 Templemore Avenue Belfast BT5 4FG	Tuesday 5 November 2019	Staff 2-3pm Public 3-4pm Public 7-8pm

Focus Groups

We are also hosting a number of focus groups with representatives from:-

Group	Venue	Date	Time
Irish Language Community Representatives	Culturlann 216 Falls Road Belfast BT12 6AH	Wednesday 13 November 2019	5-6pm
Ulster-Scots Community representatives	Ulster-Scots Agency 31 Gordon Street Belfast BT1 2LG	Thursday 21 November 2019	5-6pm
Disability Groups	City Hall	Tuesday 19 November 2019 & Tuesday 3 December 2019 Disability Advisory Panel	11.30am-2.30pm
Council Migrant Forum	9 Adelaide 9 -21 Adelaide Street Belfast BT2 8DJ	Monday 2 December 2019	10am – 12pm
Council Equality Consultative Forum	City Hall	Tuesday 10 December 2019	10am-12.30pm

Staff

Group	Venue	Date	Time
Drop-in consultation for Council and GLL staff with external consultant	City Hall	Tuesday 10 December 2019	12.30-2pm

Introduction

Confidentiality

All the information you provide will be treated in strict confidence. It will not be passed on to anyone else and will only be used by Belfast City Council for the purposes of this consultation. The analysis is done on an anonymous basis following the Data Protection guidance provided by the Information Commissioner's Office. If you do provide any personal data to Belfast City Council, it will be processed securely and in compliance with the Data Protection Act 2018.

1. What is your name? (optional)

Name

2. What is your email address? (optional)

If you enter your email address then you will automatically receive an acknowledgement email when you submit your response.

Email

3. Are you responding as an individual or on behalf of a group or organisation?

As an individual

On behalf of an organisation or group

If yes, what is the name of your group or organisation?

Irish language group or organisation

Ulster-Scots language group or organisation

Disability group or organisation

- Ethnic minority group or organisation
- Community or voluntary group or organisation
- Other

If other please specify:

4. (i) What part of the city do you live in?

- North Belfast
- South Belfast
- East Belfast
- West Belfast
- City Centre
- Outside Belfast

(ii) In the past, which of the following leisure centres have you used, and how often?

	Never	Rarely	Sometimes	Often
Andersonstown	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lisnasharragh	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Olympia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Templemore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

All new and existing leisure centres will have external naming and internal directional signage in English together with a multilingual welcome sign.

This consultation will invite options for additional naming and signage using the following questions.

We are opening four newly built or refurbished leisure centres, and in line with our agreed Language Strategy, would like to hear your views on which of the following languages should be used in addition to English on the new signage. Please note, the same approach does not have to be applied across all four centres. Therefore, taking each centre in turn, please select the language option that you would prefer to be used.

External naming signage

5. In relation to external naming signage, which of the following languages would you like to see? *Please tick one for each leisure centre as follows:*

Andersonstown

- English only
- English and Irish
- English and Ulster-Scots
- English, Irish and Ulster-Scots
- No preference

Lisnasharragh

- English only
- English and Irish
- English and Ulster-Scots
- English, Irish and Ulster-Scots
- No preference

Olympia

- English only
- English and Irish
- English and Ulster-Scots
- English, Irish and Ulster-Scots
- No preference

Templemore

- English only
- English and Irish
- English and Ulster-Scots
- English, Irish and Ulster-Scots
- No preference

Internal directional signage

Throughout each centre, there will be a range of internal directional signs. Wherever possible, it is proposed that internal directional signage will be pictorial to enhance accessibility, for example, to members of our new communities and disabled people.

Please select the statement that best reflects your opinion regarding the use of internal signage:-

- 6. (i) Wherever possible, internal directional signage should be pictorial to enhance accessibility, for example, to our new communities and disabled people.**

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

(ii) Internal directional signs should use the same language or languages as agreed and used on the external signage.

- Internal directional signs should be in English only
- Internal directional signs should be in English and Irish
- Internal directional signs should be in English and Ulster Scots
- Internal directional signs should be in English, Irish and Ulster Scots
- No preference

Equality and Good Relations Implications

As part of our commitment to promoting equality and good relations we have completed a screening for the draft Council decisions to erect bilingual / multilingual external naming and internal directional signage in these four leisure centres (Andersonstown, Lisnasharragh, Olympia and Templemore). To help ensure that we have fully understood any equality and good relations implications, we would also appreciate feedback on this screening.

7. Do you agree that, subject to local consultation and engagement with staff, the Council should give consideration to bi-lingual / multi-lingual naming and signage in all leisure facilities.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

8. Please see the Equality Screening Report

If you have any comments or suggestions for improvements relating to the draft equality screening document please tell us here:

9. Any other comments

If you have any other comments or suggestions please tell us here:

10. Monitoring Data

We gather information to help us understand who is responding to our consultations. We encourage you to be as specific as possible, whether you are responding as an individual or about the people your organisation represents.

10.1 What is your age?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+

10.2 What is your gender?

- Male
- Female
- Transgender
- Prefer not to say

10.3 How would you describe your community background?

- I am a member of the Protestant community
- I am a member of the Roman Catholic community
- I am not a member of either the Protestant or the Roman Catholic communities

10.4 How would you describe your national identity?

- British
- Irish
- Northern Irish
- Other (please specify below)

10.5 Do you have a disability?

- Yes
- No

11. Additional questions for GLL and BCC staff surveys

11.1 Where do you work:

- BCC
- GLL

11.2 Please use this space to share your view on how this decision might impact on you or your working environment?

- Very positive impact
- Positive
- Neutral
- Negative
- Very negative

Please explain: